Vendor	Product	System Purpose	Data Types or Categories	System Custodian	Data Collection Frequency	Data Update Frequency
GoGovApps	Anaheim Anytime	Customer Relationship Management	Customer Inquiries/Complaints	City Administration	Daily	Daily
Everbridge, Inc	Alert OC	County of Orange Alert Notification System	Residents Alert Info	City Administration	As needed / Quarterly by County	As needed / Quarterly by County
CivicPlus	Anaheim.net	City's Public Facing Website	Public Information	City Administration	Daily	Daily
Everbridge, Inc	Anaheim Alert	Alert Notification	Residents Alert Info	City Administration	As needed	As needed
In-house	Insider	Employee facing website	Internal communications	City Administration	As needed	As needed
In-house/GoGovApps	MyAnaheim	Mobile app for iPhone and android devices that allows residents to report grafitti and other problems to the city	Customer complaint/inquiry	City Administration	Daily	Daily
Tightrope	Tightrope	Playback programming for channels	City Council Meetings	City Administration	Bi-monthly	Bi-monthly
American Legal Publishing Corporation	Ordinance Codification	Municipal Code	Municipal Code	City Clerk	As needed	As needed
Granicus	Video Streaming; Boards & Commissions	Council Meeting Streaming Video; Applications for Boards & Commissions	Video Clips; Applications	City Clerk	As needed	As needed
Laserfiche	Laserfiche	Records Management System	Scanned images	City Clerk	As needed	As needed
NetFile	NetFile	Electronic Filing Campaign Disclosure	Campaign Disclosure, Conflict of Interest	City Clerk	As needed	As needed
Questys	Agenda Management	City Council Agenda Manager	Council Agenda	City Clerk	As needed	As needed
ESRI	ArcGIS	Geographic Information Systems	Geo-Maps	Citywide	As needed	As needed
Emphasys	Partner Portal, Elite, WebApp	Section 8 Affordable Housing Management Portal	Affordable Housing	Community & Economic Development	Daily	Daily
CivicPlus	AnaheimJobs	Workforce Innovation and Opportunity Act information; Job Opportunities Portal for Anaheim residents	Job Seeker and Employer Information	Community & Economic Development	As needed	As needed
CivicPlus	CivicRec	Recreation Registration & Booking Softwared	Program Registration & Permits	Community Services	Daily	Daily
EZ Links	Point-of-Sale	Collect golfers information	Contact & Play information	Community Services	Daily	Daily
In-house	Donor Perfect	Donation Tracking	Donor Information / Fundraising Data	Community Services	As Needed	As Needed
In-house	Park Ranger Patrol System	Mobile app used capture real-time data when park rangers are on patrol	Patrol Data	Community Services	Daily	Daily
Patron Point Inc.	Patron Point	Email marketing	Patron Emails & Data from Horizon	Community Services	Daily	Daily
SirsiDynix	Horizon	Library Management System	Book Lending	Community Services	Daily	Daily
Team Sideline	Sports League Management Software	Adult & Youth Sports League Management	Sports League Data	Community Services	Daily / Weekly	Daily / Weekly
MicroMain	MicroMain	Asset Maintenance Management System	Asset & Maintenance Info	Convention, Sports & Entertainment	As needed	As needed
Touma Inc	Passport	Fixed Assets and Inventory Control System	Fixed Asset and Inventory Control	Convention, Sports & Entertainment	As needed	As needed
Ungerboeck	EBMS	Event Booking and Management System	Event Data	Convention, Sports & Entertainment	As needed	As needed
Accela Inc	Permit System	Enterprise permit system used by various departments	Permits	Finance	Daily	Daily

Vendor	Product	System Purpose	Data Types or Categories	System Custodian	Data Collection Frequency	Data Update Frequency
Engaged Public	BalancingAct	Budget Engagement	Comments on Budget Priorities	Finance	As needed	As needed
In-house	Computer Lease	Computer Asset Lease Tracking	Lease Tracking	Finance	As needed	As needed
ESRI	Open Data Portal	Postings of various datasets containing city records	Transparency Data	Finance	As needed	As needed
OpenGov	Financial Portal	Financial reporting platform	Financial/Budget Data	Finance	Annually	Annually
PlanetBids	Vendor Portal	Procurement Bid Management	Bid/RFP Data	Finance	As needed	As needed
In-House	Microsoft Access	Training Database	In-House Employee Training Database	Human Resources	Daily	Daily
NeoGov	NeoGov	Employee onboarding and evaluation	Employee Data	Human Resources	As needed	As needed
Twrite Inc	myanaheimbenefits.com	To create and update web content	Employee Benefits	Human Resources	As needed	As needed
Vitality	Vitality	Wellness Vendor	Employee Wellness Data	Human Resources	As needed	As needed
ACF Technologies	Q-Flow	Tracking Queue for Customer Service Response	Customer Service Ticket Tracker	Planning & Building	Daily	Daily
Turbo Data	Ticket Pro Magic	Ticket writing software	Ticket Tracker	Planning & Building	Daily	Daily
E2020	E2020	Online document control system	CIP Project/construction submittals	Public Works	Daily	Daily
EJ Ward	Fuel Software	Fleet Fuel Management	Fuel Data	Public Works	Daily	Daily
FACS	FACS	Online document control system	CIP Project/construction submittals	Public Works	Daily	Daily
In-house	AQMD	SCAQMD Annual Survey	Commute Survey	Public Works	Annually	Annually
In-house	Vanpool	Rideshare database for city employees	Rideshare Data	Public Works	Daily	Daily
Pinpoint GeoTech	PinPoint	Streets & Sanitation Work Order GeoSpatial Mapping	Work Order	Public Works	Daily	Daily